



GEOS Cairns
Cairns College of English



Students who wish to:

- Get a job in a café, bar, restaurant or hotel
- Improve their speaking and listening skills quickly
- Learn English words used in the hospitality industry
- Get the experience necessary to work in the hospitality industry.
- Gain confidence talking to tourists and locals in English.

- 4 week course
- Pre-Int/Int Level
- \$1775

(includes Material, transport and training fees)

2010 Dates:
January 4th
March 1st
May 3rd
August 16th
October 4th



Course Features

- Learn and use a variety of new hospitality vocabulary on a daily basis.
- Build confidence speaking English to Customers.
- Learn the skills necessary to work in hospitality.
- Learn how to make coffee, cocktails, pour beer and wine
 - Receive 3 certificates and I report Card
 - Home work every night / Checked daily





"... The most awarded English language school in Cairns."

Address: 67 Lake Street Cairns QLD, TEL: 61-7-4051-5383,

Email: marketing@cce.qld.edu.au, Web: www.cce.qld.edu.au

CRICOS: 01412E

SAMPLE SCHEDULE

	Week1	Week2	Week3	Week4
8:00 – 9:00 (ILC)	<u>STUDENT'S CHOICE!</u> Do listening, reading, writing. Computer English or homework.	<u>STUDENT'S CHOICE!</u> Do listening, reading, writing. Computer English or homework.	<u>STUDENT'S CHOICE!</u> Do listening, reading, writing. Computer English or homework.	<u>STUDENT'S CHOICE!</u> Do listening, reading, writing. Computer English or homework.
9:10 – 2:10 (1 hour Lunch)	Hospitality English *Welcoming guests *Presenting menus *Taking orders *Describing food and drink *Explaining the bill *Telephone language making / changing / arrangements / complaints on the telephone	*Describing landmarks/things to do *Helping with travel arrangements *Giving directions *Hotels (taking reservations, handling complaints, etc) *Coffee vocabulary, knowledge, Coffee making, Coffee decoration *Role-play activity *Quality control and teamwork	*Alcohol vocabulary, (drinks, glasses, machines, processes, etc) Describing drinks. Talking about wine, Health & Safety *Finding a job procedure; Ads/personal qualities Telephone appointments, Making a CV Writing a cover letter Practice a job interview.	*Coffee training *RSA Training (Responsible Service of Alcohol) *Bar & Cocktail training *Review test  












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